



Northern Dimension
Partnership in Public Health
and Social Well-being

POLAND

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9th Meeting of the Primary Health Care Expert Group



Further implementation

- *E- health*
 - *e-prescription*
 - *e- sick leave*
- Quality
 - next group of PHC outpatients involved into project





- *Please provide information what approaches are used in PHC for work with various population groups. What influence the pandemic currently has on PHC in your country? Strengths and limitations of PHC in current situation.*
- Implementation of international and national pandemic recommendations
PC HCP
- No personal appointments in PC
- Teleconsultations in PHC for:
 - Triage for COVID-19 and personal appointments
 - Recognition any needs for children and adults
 - Long term therapy continuation





- *Please provide information how work is organized to provide services to patients with multimorbidity during COVID-19 pandemic?*

Teleconsultations are possible thanks family medicine implementation into primary care and are based on its succes in building new way relationships with patients:

- Trust and partnership
- Long term continuation of care
- Multidimensional professional care
- Patient and his family in the centre of medical care of medical professionals team
- Coordination of medical care





Safety for patients and professionals in primary care in pandemic was possible thanks e-solutions implementation:

- E-prescription
- e-sick leave
- Implementation of quality standards especially those which included e-health options

